



Hosted VoIP:

Business Service Description

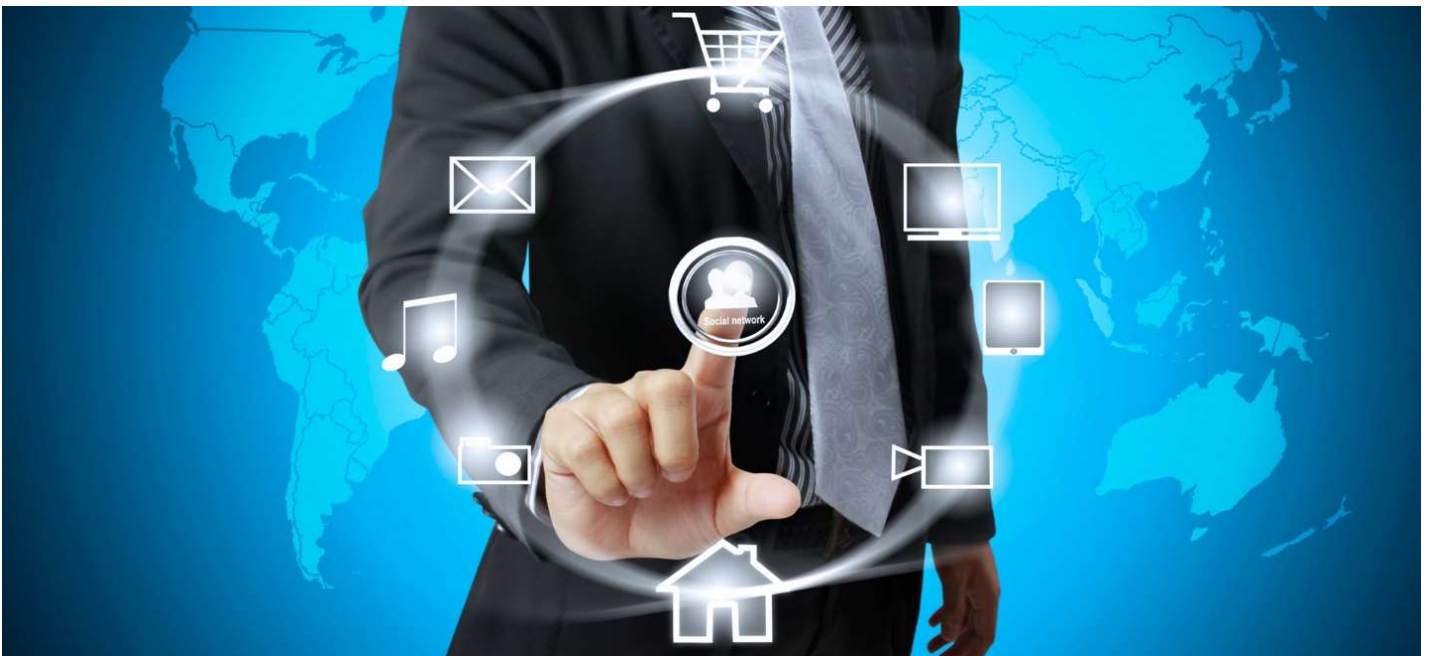
Connect3, LLC

787-986-7323 • www.connect-3.net

ABOUT US

Connect3 is a Telecommunications Company with its main base in the Commonwealth of Puerto Rico which specializes in Hosted VoIP solutions for businesses and government entities with over six years of experience in the field.

Our focus on wholesale and retail markets features the best quality in voice communication at competitive rates for domestic and international long-distance voice origination and terminations. Connect3 offers a whole array of services and products adapted to any enterprise, reseller or retail customer who needs to increase their revenue streams and enhance their profitability.



As a VoIP solutions company, Connect3 provides a full VoIP service based on quality, commitment and profitability. We offer you an experienced corporate management structure consisting of a professional, dedicated and qualified team to service your Telecom needs or that of your suppliers and customers.

Connect3 is a significant player in Hosting IP technology solutions in the global VoIP market. We are strategically headquartered in Puerto Rico and our Telecom soft-switches and infrastructure is safely housed at New York City with direct access to major IP backbones which allows us to offer you high quality IP Voice and Peering services. We also have fully redundant telecommunication services with servers in different locations such as Virginia, NAP of Americas at Miami, Europe and soon at Puerto Rico's HUB787 in Isla Verde.

Connect3 provides personalized and tailor made hosted soft-switch partitions with a variety of options adapted for either start-up's or experienced companies in need to find the right solutions or in need to switch Telecom providers due to low voice quality and poor support.

We assist our distributors and client base by providing voice, email and chat support which allows you to concentrate and focus your valuable time on your core business.

OUR VISION AND MISSION

VISION

Being a leader in providing IP communication services and products that we can offer for a smart solution to all our customers.

MISSION

Our primary mission is to provide users around the world with global communications services at the best possible price. We are a dynamic company dedicated to providing creative and innovative solutions in telecommunications, according to the needs of our customers.

VALUES

Show total respect for our customers and suppliers. Keep 100% quality in all our processes and operations. Honesty and teamwork always.

HOSTED VOIP SERVICES



Our HOSTED IP-PBX and HYBRID IP-PBX Service is a voice communication system based entirely on VoIP (Voice over Internet Protocol), with all the capabilities of conventional telephony integration. Its powerful features and services make it a world-class telephony solution for small, medium and large enterprises. All of our solution offers a wide range of features. It is capable of providing the

classic features of a simple PBX to an enterprise-class advanced features system. Our HOSTED IP-PBX service can integrate with traditional phone systems and other VoIP based systems as well.

WHAT ARE THE BENEFITS?

Following are some of the advantages our HOSTED IP-PBX has to offer.

- Dramatically reduce the high cost of long distance (international calls) telephony
- FREE in-network calls
- NO contracts and NO penalties for cancelling services
- Totally customizable, you set your own rules
- Manageable through a web interface
- Savings on infrastructure expenses
- Multi-Language capabilities
- Can use each computer in your organization as an extension number
- Wi-Fi capable

- Technical Support¹
- Can use any type of phone and stays connected²

SERVICES FEATURES

Thanks to the advancement of our HOSTED & HYBRID IP-PBX Service and its versatility, you will have the widest range of value added services that a company can offer; thereby increasing the supply of unified communication solutions within your company, to the customer and to the supplier.

You do not have to throw away your current phone system, since you can integrate it to our platform. The integration capabilities of our telephony system can coexist with your current equipment; allowing changes to this new technology to be executed in a phased manner, according to the demand for your company.

Features included with our service

- | | |
|--|--|
| <ul style="list-style-type: none"> • Voicemail system* • Password protected access • Web interface for computer and mobile access • Error messages and personalized messages • Voicemail's sent to email as MP3 • Visual indicator for messages • Automatic Call Distribution (ACD) • Automatic Call Attendant • Interactive Voice Response (IVR) • Billing system with reporting • Flexible logic for handling extensions • Multi-level access control • Direct Inward Dialing (DID) management tools • Directory list • Conference Call • Fax to Email • Unlimited conference rooms* • Access control • Queue administration • Call Detail Records (CDR) • Protocols integration • Technology integration capabilities • A unified set of services offered to users regardless of connection type | <ul style="list-style-type: none"> • Enables interoperability with other VoIP systems • Music on hold • Music on transfer • Volume control • Shuffle • Call Recording • Call waiting • Caller ID • Caller ID block • Call waiting caller ID • Call forwarding* • Busy • No answer • Mixed • Call transfer • Call parking • Call retrieval • Follow Me* • Do not disturb |
|--|--|

Our Hosted IP-PBX service is available to businesses and organizations of all sizes, from small to large enterprises.

* Additional costs might apply in hosted plans.

¹ Support is available via email, phone, fax, IM or regular mail. Additional charge for on the site support.

² Need an ATA adapter for analog phones. IP Phone need to be a SIP Compatible.

CONTACT US

If you have any questions or simply would like to get started today, contact our sales department and a live representative will be more than happy to answer your call.

Connect3, LLC

Phone: 787-986-7323

E-mail: sales@myconnect3.net

<http://www.myconnect3.net>

ADDITIONAL SERVICES

Please visit our website or ask one of our sales representatives for more information about other services Connect3 has to offer you.

- Internet Services
 - Fiber Optic
 - Wireless
- IP Trunking/IP Centrex
- Long Distance/A to Z terminations at incredible prices: We guarantee the most competitive prices in the market.
- Remote Receptionist and Hosted Call Center
- Voice Broadcasting/Predictive Dialing
- Local & Toll-Free Numbers
- Commercial/Residential VoIP Solutions
- IP Phones, IP-PBX and other VoIP Accessories and Equipment
- Mobile VoIP
- Click2Call
- IT Networking Solutions
 - LAN Cabling
 - Cyber Security
 - Equipment Installation and Maintenance
 - Access Points
 - Surveillance Systems
 - Consulting
- Voiceovers, IVR's, Music on Hold
- Video and Audio Productions
- Graphic Designs
- Project Management